



COMING  
TO  
YOU  
10.2.18

# Serving from the Heart

with speaker  
Dee Hankins

**CUSTOMER SERVICE - PHASE II  
PROFESSIONAL DEVELOPMENT**

## LOCATIONS

8-8:45am Maintenance & Operations (only)



Transportation, SOMs, HTs, Managers,  
District Office staff, Child Nutrition Workers,  
Custodians, Warehouse, & ESS Site Leads

9-9:45am in SVA's Multipurpose Room  
(greater space availability & parking)

or

in the Staff Development Room  
at the District Office

(limited space availability at these sessions)

12-12:45pm

1-1:45pm

2-2:45pm

3:15-4pm



*Attendance  
is strongly encouraged.*

*Tuesday, October 2<sup>nd</sup> is an early release day. Sub coverage will not be provided; creative coverage might be needed. As an example, could Health Techs & SOMs cover for each other to attend? If you are unable to attend a session during your work hours, you may submit your timesheet to the Personnel Commission.*

*SOMs, HTs, managers, child nutrition workers, custodians, ESS site leads, & district office staff please RSVP by Friday, September 28 to [Marla.Locklar@lmsvschools.org](mailto:Marla.Locklar@lmsvschools.org) with the session you'll attend.*

Thank you!

