



LA MESA-SPRING VALLEY SCHOOLS
Extended School Services

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Thank you for choosing to use ESS. We aim to deliver a high-quality and affordable child care service in a caring and safe setting for all families in La Mesa-Spring Valley Schools. The purpose of this letter is to inform you of two important changes to be implemented for the ESS program, effective for the 2019/2020 school year.

Transaction Fees:

ESS thanks you for all of your feedback regarding the new Eleyo software program. Because of your honest feedback, we understand that the transaction fees for credit/debit card/ACH transfer transactions have created confusion and frustration for some ESS families. We have listened to your concerns and value your input.

Starting with the first payment for the 2019/2020 school year, a transaction fee will no longer be charged for credit/debit card payments made online or for ACH transfer transactions. Transaction fees will only be applied when making electronic payments over the phone with an ESS Account Technician. We hope that this change will help ensure clarity of billing services for you.

Registration Fee:

Starting in the 2019/2020 school year, there will be an annual, non-refundable Registration Fee implemented for all students. This fee (listed below) will be debited upon approval of registration (contract acceptance). This annual Registration Fee will be assessed at the beginning of every school year.

Number of Students Registered	Annual Registration Fee
One child	\$40.00
Two or more children	\$60.00

Thank you for entrusting your child(ren) to our care. The ESS team consists of professionals who serve many needs of children throughout the day. Whether it's listening to a child's story, helping with a homework problem, playing a game of kickball, or greeting you with a smile at the door, we are dedicated to the best care for your child.

Please let us know if you have any questions.

Sincerely,

Jennifer Montez
Manager, Extended School Services