

2023 Open Enrollment La Mesa – Spring Valley School District

Choosing a Provider Group that Meets Your Needs



UnitedHealthcare's participating medical groups offer comprehensive and personalized care in your community with a large and robust network of physicians, health care professionals and facilities located throughout Southern California.

The following HMO plans are available to you:

- 1. UHC Harmony HMO
- 2. UHC Performance HMO Network 1
- 3. UHC Performance HMO Network 2
- 4. UHC Performance HMO Network 3
- 5. UHC CS VFBA Alliance HMO 10
- 6. UHC Harmony Journey HMO

Click here to find a doctor near you or learn more about your plans.



How to Choose Your UHC HMO Provider

To choose a provider for the UnitedHealthcare HMO plan, here are step-by-step instructions. In an HMO, you see your PCP first for most medical issues. You do not need a referral for mental health, chiropractic, or OB/GYN services.

To find provider or facility:

- 1. Go to whyuhc.com/csveba
- 2. Select "Search for a Provider" that appears near the top of the page
- 3. Scroll down and choose from the plan options
- 4. Select Continue
- 5. Select "Change Location" and enter your ZIP code, then select "Update Location"
- 6. Now you can search by People, Places, Service and Treatments, or Care by Condition



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Need Help Looking for a Provider?

How to Find a Chiropractic or Acupuncture Provider (for UHC and Kaiser members)

Provided by OptumHealth Physical Health of California providers, which has more than 2,700 network providers in California.

Three ways to find a provider:

- 1. Go to myoptumhealthphysicalhealthofca.com and select "Provider Locator." Choose "California Schools VEBA" from the drop-down menu for Plan/Product.
- Call Optum Member Services at 800-428-6337 (5 a.m. to 5 p.m., Pacific Time, Monday - Friday) for the most current and up to date information.
- 3. Call the provider directly to schedule an appointment and verify they are part of the Optum network for VEBA.

Free VEBA Benefits

Teladoc Medical Experts

Free access to medical experts to make sure you have the correct treatment and diagnosis. Visit their site.

Optum EAP

Get through life's challenges with counseling, budgeting, legal advice, child and eldercare support, and more! Visit liveandworkwell.com (access code: VEBA) or call 888-625-4809.

VEBA Advocacy

Navigating healthcare can be difficult at times. Our Advocacy team is here to help you.

Call 888-276-0250 or email

Advocacy@mcgregorinc.com



Benefit Contacts

Benefit	Website	Phone
Delta Dental HMO	deltadentalins.com	800-422-4234
Delta Dental PPO	deltadentalins.com	866-499-3001
Express Scripts (UHC members)	express-scripts.com	800-918-8011
EyeMed (formerly MES Vision)	eyemed.com	866-939-3633
HealthInvest HRA (HRA for Journey Plan)	healthinvesthra.com	844-342-5505
Inside Rx Pets	insiderxpets.com	800-722-8979
Journey Plan	journeyplan.org	888-586-6365
Kaiser	my.kp.org/veba	800-464-4000
Optum Employee Assistance Program	liveandworkwell.com access code: VEBA	888-625-4809
Optum Health (Chiro/Acu for UHC and Kaiser)	myoptumhealthphysicalhealthofca.com	800-428-6337
SIMNSA	simnsa.com	800-424-4652
Teladoc Medical Experts	teladoc.com/medical-experts/	800-835-2362
UnitedHealthcare (UHC)	whyuhc.com/csveba	888-586-6365
VEBA Advocacy	Advocacy@mcgregorinc.com	888-276-0250

Questions?

- » Go to myveba.org
- » Call VEBA Advocacy at 888-276-0250 or email Advocacy@mcgregorinc.com
- » Contact your HR/Benefits department